

TERMS AND CONDITIONS OF THE INSURANCE CAMPAIGN "FREE TWO-MONTH TRIAL"

Eesti Energia Aktsiaselts offers everyone entering into a new insurance contract a free two-month trial (hereinafter the Campaign Offer).

TERMS AND CONDITIONS OF THE CAMPAIGN:

1. The campaign is organised and carried out by Eesti Energia Aktsiaselts, Lelle 22, Tallinn 11318 (hereinafter the Campaign Organiser).
2. The procedure for conducting the campaign is established by the Campaign Organiser in these Terms and Conditions. All decisions made by the Campaign Organiser in conducting the campaign are final and binding on all participants of the campaign.
3. The campaign runs from 04.11 to 31.12.2020 (hereinafter the Campaign Period).
4. The precondition for using the Campaign Offer is that the Campaign Organiser is the electricity seller at the point of consumption.
5. The Campaign Offer can be used by all the Campaign Organiser's customers for one insurance package applied to the point of consumption and offered by the Campaign Organiser, for which the customer and the Campaign Organiser enter into an insurance contract for the first time during the Campaign Period;
To avoid confusion:
 - The number of consumption points for using the Campaign Offer is not limited;
 - If the customer has entered into an insurance contract for the point of consumption before the Campaign Period, the customer has the right to use the Campaign Offer for (another) insurance package for which the customer and the Campaign Organiser enter into an insurance contract for the first time during the Campaign Period.
6. The Campaign Offer can be applied to all insurance packages offered by the Campaign Organiser, taking into account the conditions set out in clause 5.
7. The Campaign Organiser has the right to terminate the campaign unilaterally in the case of significant violations or abuses of the Terms and Conditions of the campaign. The Campaign Organiser also has the right to terminate the campaign unilaterally due to force majeure. The Campaign Organiser shall notify about this on the Campaign Organiser's website at www.energia.ee.
8. In all matters not regulated in these Terms and Conditions, the provisions of the legislation of the Republic of Estonia shall apply.
9. For additional information, please contact the Campaign Organiser by e-mail at teenindus@energia.ee.
10. All claims and complaints related to the campaign must be submitted in writing to the Campaign Organiser at Lelle 22, Tallinn, or by e-mail at teenindus@energia.ee. The Campaign Organiser shall settle the received claims and complaints within seven working days of receiving them.