

## Conditions for a connection contract

Given High-speed Internet network connection agreement (Agreement) is concluded between the Service Provider and the Customer (hereinafter also referred to as the Party and Parties) to establish a connection between the Access point and the Client's End point on the Service Provider's access network, with the aim of enabling the Customer to enter into a communications services contract for the provision of communications services with the selected communications operator.

The Agreement is concluded on the following terms:

1. The Agreement is valid from its signing until the obligations arising from the Agreement are properly performed.
2. Under this Agreement, the Service Provider shall only establish technical readiness to provide communications services to communications undertakings. The Service Provider does not provide communication services to the Customer itself.
3. The Customer shall pay for the service provided under the Agreement in accordance with the invoice submitted by the Service Provider. The Service Provider issues an invoice to the Customer if at least half of the members of the end-point apartment association or, in the absence of an apartment association, registered apartment ownership representatives, have entered into a subscription agreement and the service provider has started to design the communications network at the Customer's location;
4. The Service Provider has the right to withdraw from the Agreement if, less than half of the members of the apartment building association or, in the absence of an apartment association, registered apartment ownership representatives, have signed a subscription agreement less than six months before the date of construction specified in the Agreement.
5. The Service Provider has the right to withdraw from the contract and demand reimbursement of the expenses incurred in connection with the connection fee in the case where the Service Provider has an obstacle arising from the Customer during the design or construction of the part of the communications network and such obstacle shall not be eliminated within a reasonable period of time provided by the Service Provider.
6. The Customer has the right to withdraw from the Contract without giving a reason within 14 days. In order to exercise the right of withdrawal, the Customer shall inform the Service Provider of his/her decision to withdraw from the Agreement by an unambiguous written application which shall be sent digitally signed to e-mail address [info@enefitconnect.ee](mailto:info@enefitconnect.ee). Upon withdrawal from the Agreement within 14 days, the Service Provider shall return to the Customer all payments received under the Agreement received from the latter.
7. By signing this Agreement, the Customer confirms that he/she has read the Standard Terms and Conditions of the High-speed Internet network and undertakes to comply with them.
8. The Customer confirms that the information provided by him/her is correct and complete.
9. The Customer confirms that he/she has all rights to enter into the Agreement.
10. The Customer confirms that he/she has all the necessary pre-agreements for the design and construction of the fixed communications network by the Service Provider.