

## IMPARTIALITY POLICY OF ATESTEERIMISKESKUS CERTIFICATION BODY

Impartiality is an essential and obligatory condition that ensures trust towards the certification process and its results.

As a certification body Atesteerimiskeskus is independent from organizations which it certifies, thus preventing any option of administrative, commercial financial and (or) other pressure aimed at affecting certification results.

Atesteerimiskeskus involves in testing of certification samples only testing organizations accredited under EN ISO 17025.

Gauges and control tools used during certification shall be regularly calibrated.

Analysis and decision making are only performed on the basis of testing results, monitoring and measurements in accordance with applicable regulatory documents.

All the personnel involved in the certification scheme undertake to ensure confidentiality (with regard to third parties) of all information obtained during certification process and to remain impartial and independent from any customers.

The certification body requires all its personnel to immediately inform about a possible conflict of interest and arising threats to impartiality and guarantees that all the necessary corrective measures will be taken.

The listed actions and conditions shall guarantee the high level of objectivity when performing certification and significantly minimize any risks to impartiality.

Management of the certification body declares that it fully understands the importance of impartiality when performing certification works, realizes all the respective risks and takes the necessary measures in order to eliminate or minimize such risks.

The certification body shall identify and analyze possible conflicts of interests that may take place during certification, including conflicts related to its interaction (*inter alia*) with customers.

Management of the certification body shall inform all its employees about actions that are to be taken where any threats to impartiality are discovered.

The certification body shall not perform certification, where the relationship in question becomes an unacceptable threat to ensuring impartiality.

The certification body does not declare (and does not allow use of respective statements in advertising or other materials) that certification will be easier, less complicated, faster or less expensive where a certain consulting body is involved.

The certification body does not subcontract for certification process any organizations that provide consulting services in connection with certification.

Igor Yakovlev  
Head of Certification Body

04.10.2016